

**RISK MANAGEMENT PROTECTION**  
*for the Unpredictable*

**PHYSICIAN**

**2010 RISK MANAGEMENT PROGRAM**

*Disclosing Unanticipated Medical Outcomes to Patients / Medication Errors / Specialty Specifics: Emergency Medicine, Primary Care, Pediatrics, Ophthalmology, Cardiology II, Surgical Safety, OB-GYN / Case in Point*

# Why Attend a Risk Management Program?

Last year, more than 5,000 Maryland Physicians participated in MEDICAL MUTUAL's informative risk management education program. Each seminar is presented by knowledgeable medical, legal, and claims management experts. Some of the benefits of attending one of these useful seminars include:

- Receive a 5% premium discount on your next professional liability renewal policy
- Earn CME Credits
- Minimize your potential liability exposure
- Improve the quality of patient care
- Enhance Patient-Physician relationships
- Eliminate problem areas within your practice
- Learn useful risk management skills
- Protect your practice and professional reputation

## Here's what our Insureds had to say about previous seminars:

*"All topics were relevant and I will definitely apply it in my practice. These are topics which we encounter every day."*

— Dr. M.W. – Internal Medicine – Bowie, MD

*"This was an EXCELLENT topic—very timely and pertinent to all specialties in medicine."*

— Dr. B.W. – Dermatology – Largo, MD

*"Well done. This was very informative, very practical, and extremely relevant."*

— Dr. T.J. – Primary Care – Pasadena, MD

*"As always, after attending these seminars, I feel that I will be more attentive, observant and careful."*

— Dr. J.A. – Pediatric Ophthalmology – Arnold, MD

February 2010

Dear Colleague:

I am pleased to introduce MEDICAL MUTUAL's 2010 risk management program, "*Risk Management Protection for the Unpredictable.*" This timely and informative program has been developed with the goal of helping Physicians recognize and respond to the ever-increasing list of professional liability hazards encountered during their day-to-day practice.

MEDICAL MUTUAL is a leader in the field of risk management education and I encourage all of our Insureds to take advantage of this opportunity to strengthen their practices.

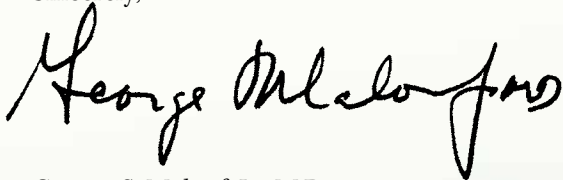
Two new topics are being offered this year, "Disclosing Unanticipated Medical Outcomes to Patients" and "Medication Errors." In addition, Insureds will also have the option of taking a special at-home course, "Case in Point," which focuses on communication issues. The popular "Specialty Specifics" series also returns with seven different topics, all with new case studies in a variety of medical disciplines.

Please take a few minutes to review this booklet. You will find complete information on all the topics being offered, including course objectives, dates and locations. A registration form and postage-paid envelope have been provided for your convenience. You also have the option of registering online at **[www.weinsuredocs.com](http://www.weinsuredocs.com)**, where you can find the most current seminar information and driving directions to each listed location.

Please note that telephone registrations are *not* accepted. Attendance at specific sessions is limited, so register as soon as possible to ensure a place at your preferred location and date.

If you have any questions or need more information, please call our Risk Management Services Department at 410-785-0050 or 800-492-0193. We look forward to seeing you at our 2010 risk management programs.

Sincerely,



George S. Malouf, Jr., M.D.  
Chair of the Board

*P.S. – Don't forget that your office staff also have a new seminar available, "ICD-10 Coding – What's New?" which will cover the upcoming transition from the current ICD-9 system. For more details, please review the office staff brochure mailed separately.*

*\*MEDICAL MUTUAL Liability Insurance Society of Maryland is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for Physicians. MEDICAL MUTUAL designates this educational activity for a maximum of 2.0 AMA PRA Category 1 Credits™. Physicians should only claim credit commensurate with the extent of their participation in the activity.*

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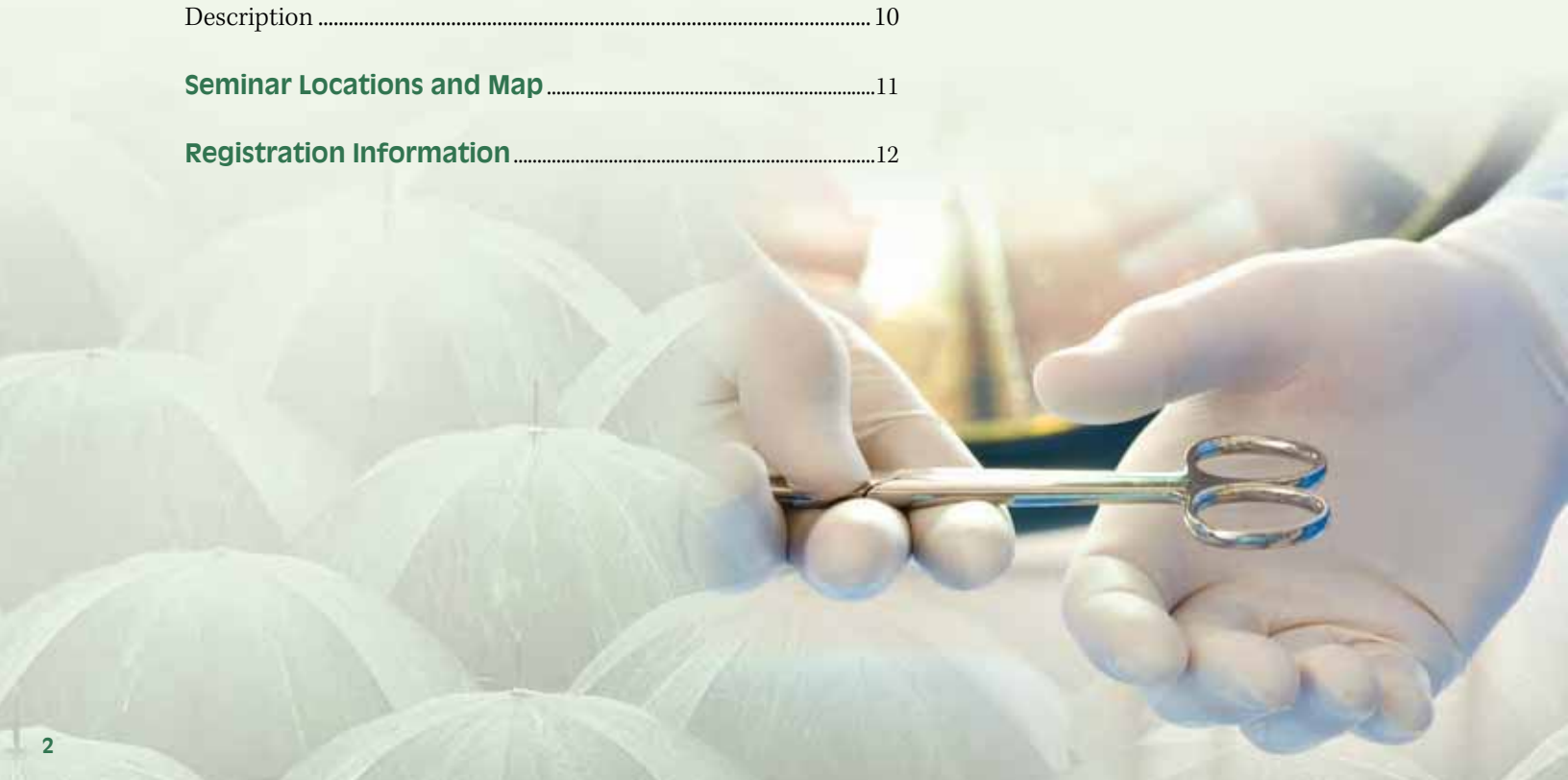
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## Disclosing Unanticipated Medical Outcomes to Patients

*Presented by attorneys from the law firm of Armstrong, Donohue, Ceppos and Vaughan, Chtd.*

Until recently, little guidance has been given to Physicians regarding how or when to disclose unanticipated outcomes to patients. Historically, Physicians have been reticent to disclose because of fear of litigation, embarrassment or lack of knowledge regarding the actual process of disclosure. This new program will present an overview of the disclosure process and the steps necessary in preparation for and disclosure of unanticipated outcomes. The course does not offer a cookie-cutter approach, but instead focuses on disclosure that seeks to maintain the Patient-Physician relationship.

### OBJECTIVES:

**Upon completion of this educational activity, participants will be better able to:**

- Understand the reasons behind disclosure
- Identify the challenges to disclosure
- Put a disclosure process into place

*Armstrong, Donohue, Ceppos and Vaughan, Chtd. is a litigation firm practicing in Maryland, Washington, D.C. and Northern Virginia. Since its inception, the focus of the practice has been the defense of medical negligence cases and it continues to represent countless Physicians across a wide spectrum of medical specialties.*

DATE	CODE	FACILITY	LOCATION
February 25	4440	MEDICAL MUTUAL	Hunt Valley
March 17	4441	Chase Suite Hotel	Rockville
March 24	4442	Holiday Inn & Conf. Cntr.	Frederick
March 31	4443	Baltimore/Wash. Med. Cntr.	Glen Burnie
April 5	4444	MEDICAL MUTUAL	Hunt Valley
April 8	4445	Hagerstown Hotel & Convention Cntr.	Hagerstown
April 12	4446	Doctors Community Hospital	Lanham
April 20	4447	DoubleTree Hotel	Annapolis
April 27	4448	Upper Chesapeake Med. Cntr.	Bel Air
May 10	4449	MEDICAL MUTUAL	Hunt Valley
May 17	4450	Calvert Memorial Hospital	Prince Frederick
May 20	4451	Union Hospital	Elkton
May 27	4452	The Meeting House	Columbia
June 1	4453	Washington Adventist Hospital	Takoma Park
June 10	4454	Clarion Inn	Waldorf
June 17	4455	Holiday Inn & Conf. Cntr.	Frederick
June 24	4456	Western MD Regional Med. Cntr.	Cumberland
July 21	4457	Suburban Hospital	Bethesda
July 27	4458	Peninsula Regional Med. Cntr.	Salisbury
July 29	4459	Chester River Hospital	Chestertown
August 9	4460	Holy Cross Hospital	Silver Spring
August 17	4461	The Meeting House	Columbia
August 26	4462	Laurel Regional Hospital	Laurel
Sept. 21	4463	Chase Suite Hotel	Rockville

**Each program begins promptly at 6:00 p.m. and ends at 8:00 p.m.**

## Medication Errors

*Presented by Steven Berlin, M.D.*

Medication errors continue to be a major occurrence and a frequent allegation in medical malpractice lawsuits. This new program will review and discuss the issue of medication errors in medical liability. Various policy and procedure recommendations will be offered as well as an interactive discussion of several closed medical malpractice cases that involved medication errors as their central theme.

### OBJECTIVES:

**Upon completion of this educational activity, participants will be better able to:**

- Identify system pitfalls that may lead to medication errors
- Recognize shortcomings in routine daily prescribing habits
- Recognize different mechanisms for medication errors in pediatrics and adult medicine

*Dr. Steven Berlin is a practicing gynecologist in Baltimore and past president of the Maryland Society of Obstetricians and Gynecologists. He is a consultant on a variety of topic areas involving risk management education and practice improvement.*

DATE	CODE	FACILITY	LOCATION
February 24	4464	MEDICAL MUTUAL	Hunt Valley
March 16	4465	Laurel Regional Hospital	Laurel
April 15	4466	Western MD Regional Med. Cntr.	Cumberland
April 22	4467	Peninsula Regional Med. Cntr.	Salisbury
May 4	4468	DoubleTree Hotel	Annapolis
May 18	4469	St. Mary's Hospital	Leonardtown
May 26	4470	Comfort Inn	Easton
June 14	4471	Holy Cross Hospital	Silver Spring
June 22	4472	Upper Chesapeake Med. Cntr.	Bel Air
June 28	4473	Chase Suite Hotel	Rockville
July 20	4474	Baltimore/Wash. Med. Cntr.	Glen Burnie
August 4	4475	MEDICAL MUTUAL	Hunt Valley
August 12	4476	Clarion Inn	Waldorf
August 23	4477	Holiday Inn & Conf. Cntr.	Frederick
August 30	4478	Holy Cross Hospital	Silver Spring
Sept. 2	4479	Doctors Community Hospital	Lanham
Sept. 7	4480	Chase Suite Hotel	Rockville
Sept. 16	4481	Union Hospital	Elkton
Sept. 28	4482	Hagerstown Hotel & Convention Cntr.	Hagerstown

**Each program begins promptly at 6:00 p.m. and ends at 8:00 p.m.**

## Specialty Specifics

**These new specialty seminars are designed to provide medical professionals with the presentation and analysis of closed medical malpractice cases in a number of specialty areas. Program moderators will assist participants in understanding the clinical and risk management issues in this interactive format. Physician participation in the case discussion is an integral part of the program.**

### Emergency Medicine

*Presented by Daniel Kohn, M.D., Hasitha Wickramasinghe, M.D., and Christine Davenport, Senior Claims Representative*

This Emergency Medicine program will focus on problems in continuity of care that may arise from the loss of control when a patient leaves the care of the Emergency Department.

#### OBJECTIVES:

**Upon completion of this educational activity, participants will be better able to:**

- Identify causes of medical liability claims that may arise after a patient is transferred out of the ED (to the floor, to another facility, or discharged)
- Implement risk management strategies to prevent patient injury and reduce liability risk

DATE	CODE	FACILITY	LOCATION
March 4	4498	The Meeting House	Columbia
May 24	4499	Holiday Inn & Conf. Cntr.	Frederick
June 8	4500	DoubleTree Hotel	Annapolis
June 16	4501	Doctors Community Hospital	Lanham
August 30	4502	MEDICAL MUTUAL	Hunt Valley
October 7	4503	Peninsula Regional Med. Cntr.	Salisbury

**Each program begins promptly at 6:00 p.m. and ends at 8:00 p.m.**



# Specialty Specifics

## Primary Care

*Presented by Daniel Kohn, M.D., Robert Roby, M.D., Gregg Pritchard, Claims Representative and Christine Davenport, Senior Claims Representative*

This program will feature a set of rules for Physician practice and look at what's driving claims in the Primary Care setting.

### OBJECTIVES:

**Upon completion of this educational activity, participants will be better able to:**

- Identify and discuss clinical and risk management issues presented in the closed case scenarios
- Implement risk management strategies to prevent patient injury and reduce liability exposure in the office practice setting

DATE	CODE	FACILITY	LOCATION
February 23	4483	Holy Cross Hospital	Silver Spring
March 2	4484	Chase Suite Hotel	Rockville
March 25	4485	Comfort Inn	Easton
May 6	4486	MEDICAL MUTUAL	Hunt Valley
May 25	4487	Washington Adventist Hospital	Takoma Park
June 9	4488	MEDICAL MUTUAL	Hunt Valley
June 23	4489	Doctors Community Hospital	Lanham
August 10	4490	Chase Suite Hotel	Rockville
August 18	4491	Calvert Memorial Hospital	Prince Frederick
August 19	4492	Western MD Regional Med. Cntr.	Cumberland
Sept. 1	4493	MEDICAL MUTUAL	Hunt Valley
Sept. 14	4494	DoubleTree Hotel	Annapolis
Sept. 22	4495	Upper Chesapeake Med. Cntr.	Bel Air
Sept. 23	4496	St. Mary's Hospital	Leonardtown
Sept. 29	4497	Laurel Regional Hospital	Laurel

**Each program begins promptly at 6:00 p.m. and ends at 8:00 p.m.**

## Specialty Specifics

### Pediatrics

*Presented by Kenneth Harkavy, M.D. and Lori Mayers, Senior Claims Representative*

This program will take a look at the top causes of Pediatric risk exposure through the analysis of several closed medical malpractice claims. The course will also provide recommendations to reduce these risks.

#### OBJECTIVES:

**Upon completion of this educational activity, participants will be better able to:**

- Discuss how action or inaction of the Pediatrician led to a medical malpractice lawsuit
- Identify how risk management techniques might have prevented the bad outcome or increased the Physician's defensibility

DATE	CODE	FACILITY	LOCATION
March 15	4516	MEDICAL MUTUAL	Hunt Valley
April 13	4517	The Meeting House	Columbia
May 17	4518	MEDICAL MUTUAL	Hunt Valley
July 26	4519	Holy Cross Hospital	Silver Spring
August 25	4520	DoubleTree Hotel	Annapolis

**Each program begins promptly at 6:00 p.m. and ends at 8:00 p.m.**

### Ophthalmology

*Presented by Alan Malouf, M.D. and Joseph Ward, Claims Manager*

This program will take a look at hot topics and risk issues in Ophthalmology through the presentation and discussion of closed medical malpractice claims.

#### OBJECTIVES:

**Upon completion of this educational activity, participants will be better able to:**

- Discuss current standard of care issues and controversies in Ophthalmology
- Discuss ways to improve ophthalmologic practice to improve patient outcomes and decrease Physician litigation risk
- Increase awareness of behaviors and traits that may increase an Ophthalmologist's risk of being sued
- Understand the types of ophthalmologic conditions and procedures that are leading to poor patient outcomes and litigation

DATE	CODE	FACILITY	LOCATION
March 8	4504	MEDICAL MUTUAL	Hunt Valley
May 13	4505	Chase Suite Hotel	Rockville
August 18	4506	MEDICAL MUTUAL	Hunt Valley

**Each program begins promptly at 6:00 p.m. and ends at 8:00 p.m.**

# Specialty Specifics

## Cardiology II

*Presented by William Oetgen, M.D. and Joseph Ward, Claims Manager*

Historically, medical-scientific studies were performed primarily or solely on male subjects—often with the assumption that the lessons learned could then be generalized to the entire population, both male and female. It has now been determined that major illnesses are influenced by gender and that perhaps treatment options for women should be approached differently than those used for men. This program will focus on the gender differences in cardiac care.

### OBJECTIVES:

**Upon completion of this educational activity, participants will be better able to:**

- Identify gender differences as they apply to the recognition of cardiovascular disease in women
- Understand risk management issues in treating women with cardiovascular diseases
- Discuss strategies to improve cardiovascular care provided to all patients in order to improve patient safety and to reduce medical professional liability risks

DATE	CODE	FACILITY	LOCATION
April 6	4521	DoubleTree Hotel	Annapolis
April 26	4522	Holy Cross Hospital	Silver Spring
May 19	4523	Colony South Hotel	Clinton
June 3	4524	Peninsula Regional Med. Cntr.	Salisbury
August 3	4525	Holiday Inn & Conf. Cntr.	Frederick
Sept. 30	4526	MEDICAL MUTUAL	Hunt Valley

**Each program begins promptly at 6:00 p.m. and ends at 8:00 p.m.**



## Specialty Specifics

### Surgical Safety

*Presented by Robert Brooks, M.D., Ph.D., MBA, Lori Mayers, Senior Claims Representative and Michael Bender, Claims Manager*

Millions of surgical procedures are performed every year. Although most go off without a hitch, many result in complications and extended treatment. Medical data suggests that half of these complications are avoidable. The goal of this program is to reduce the risk of adverse events in surgery focusing on the use of the surgical safety checklist and other risk management strategies.

#### OBJECTIVES:

**Upon completion of this educational activity, participants will be better able to:**

- Understand the challenges that have prevented attempts to improve patient safety during surgery
- Discuss surgical patient safety initiatives that make surgical care safer for patients
- Implement a patient safety plan

DATE	CODE	FACILITY	LOCATION
March 1	4507	The Meeting House	Columbia
April 21	4508	MEDICAL MUTUAL	Hunt Valley
April 29	4509	Suburban Hospital	Bethesda
May 27	4510	Holy Cross Hospital	Silver Spring
June 9	4511	Colony South Hotel	Clinton
June 23	4512	MEDICAL MUTUAL	Hunt Valley
July 19	4513	DoubleTree Hotel	Annapolis
August 24	4514	Peninsula Regional Med. Cntr.	Salisbury
Sept. 14	4515	MEDICAL MUTUAL	Hunt Valley

**Each program begins promptly at 6:00 p.m. and ends at 8:00 p.m.**

### OB/GYN

*Presented by Steven Berlin, M.D. and Christine Davenport, Senior Claims Representative*

This program will focus on the top causes of OB/GYN liability risk exposure through the discussion of closed medical malpractice cases.

#### OBJECTIVES:

**Upon completion of this educational activity, participants will be better able to:**

- Identify and discuss clinical and risk management issues presented in the closed case scenarios
- Implement risk management strategies that enhance the Patient-Physician relationship, prevent patient injury, and reduce liability risk.

DATE	CODE	FACILITY	LOCATION
April 19	4527	MEDICAL MUTUAL	Hunt Valley
May 3	4528	The Meeting House	Columbia
May 10	4529	Suburban Hospital	Bethesda
August 2	4530	Chase Suite Hotel	Rockville
Sept. 23	4531	MEDICAL MUTUAL	Hunt Valley

**Each program begins promptly at 6:00 p.m. and ends at 8:00 p.m.**

## Case in Point

*Authored by members of MEDICAL MUTUAL's risk management, claims, communications, policy information and legal departments.*

*Case in Point* is a publication consisting of closed medical malpractice claims focusing on the larger issue of communication within the health care setting. The cases serve as illustrations of how good communication might have made the difference in a patient's ultimate outcome or the defensibility of a claim.

### OBJECTIVES:

**Upon completion of this educational activity, participants will be better able to:**

- Understand how communication breakdowns can lead to patient injury and medical malpractice lawsuits
- Gain added insight into the prevention of communication errors
- Implement strategies to improve communication skills

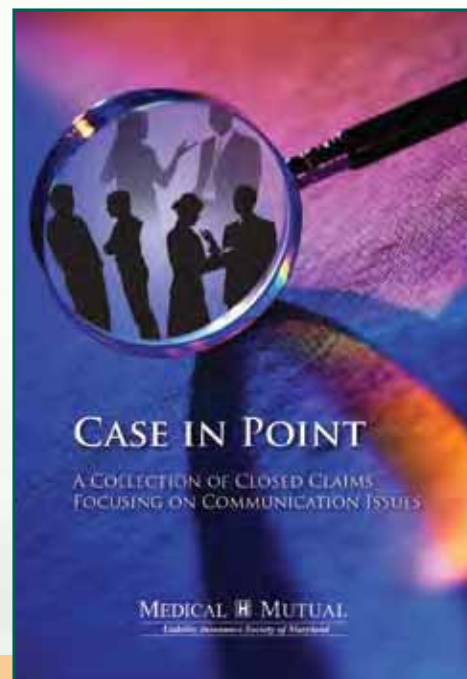
### HOW CASE IN POINT WORKS:

Interested Physicians can register for *Case in Point* by using the code **CIPHS2010** on the registration form found in the back of this brochure. The cost is \$50 PER PERSON.

Seminar participants will receive a copy of the *Case in Point* book by mail. To satisfy the requirements of the course, participants are required to read the book and complete a short post-test at the conclusion. Participants will also be asked to complete an evaluation form. The finished post-test and evaluation form should be sent back to MEDICAL MUTUAL in the postage-paid envelope included with the book.

Completed tests and evaluations are due by September 17, 2010.

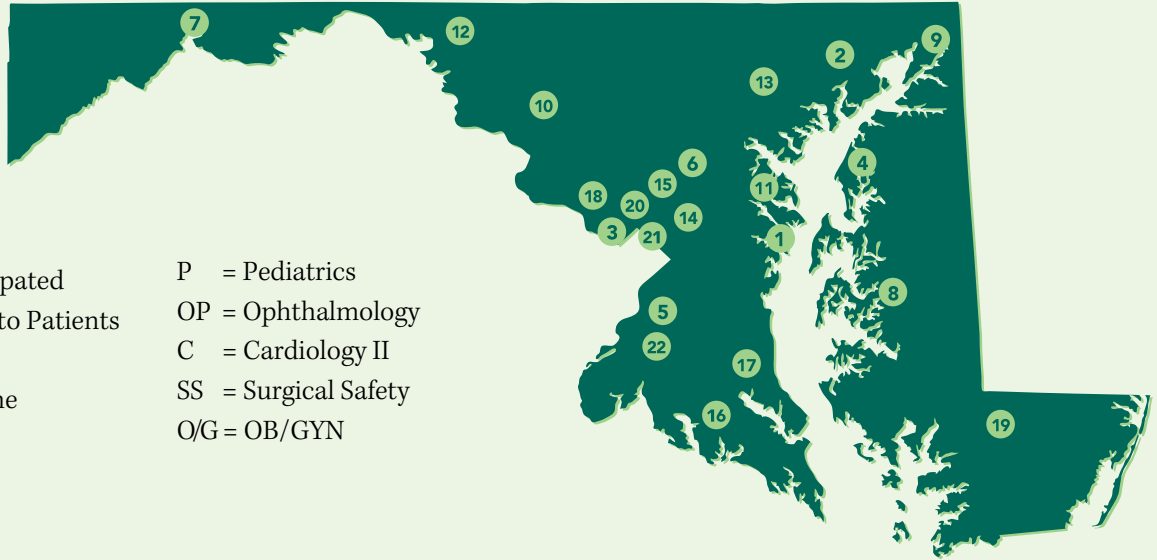
Participants who successfully complete this course will receive the same 5% premium discount and 2.0 AME PRA Category 1 Credits™ that they would receive for attending a live seminar.



Case In Point Risk Management Publication

## Seminar Locations

Choose from nine different topics offered at 22 convenient locations across the State of Maryland.



### Key

DU = Disclosing Unanticipated

Medical Outcomes to Patients

ME = Medication Errors

EM = Emergency Medicine

PC = Primary Care

P = Pediatrics

OP = Ophthalmology

C = Cardiology II

SS = Surgical Safety

O/G = OB/GYN

#### 1. Annapolis

DoubleTree Hotel  
210 Holiday Ct.  
410-224-3150  
(DU, ME, EM, PC, P, C, SS)

#### 2. Bel Air

Upper Chesapeake  
Medical Center  
500 Chesapeake Dr.  
443-643-1000  
(DU, ME, PC)

#### 3. Bethesda

Suburban Hospital  
8600 Old Georgetown Rd.  
301-896-3100  
(DU, SS, O/G)

#### 4. Chestertown

Chester River  
Hospital Center  
100 Brown St.  
410-778-3300  
(DU)

#### 5. Clinton

Colony South Hotel  
7401 Surratts Rd.  
301-856-4500  
(C, SS)

#### 6. Columbia

The Meeting House  
5885 Robert Oliver Pl.  
410-730-4090  
(DU, EM, P, SS, O/G)

#### 7. Cumberland

Western Maryland  
Regional Medical Center  
12500 Willow Brook Rd.  
301-723-4000  
(DU, ME, PC)

#### 8. Easton

Comfort Inn  
8523 Ocean Gateway  
410-820-8333  
(ME, PC)

#### 9. Elkton

Union Hospital  
106 Bow St.  
410-398-4000  
(DU, ME)

#### 10. Frederick

Holiday Inn  
& Conference Center  
5400 Holiday Dr.  
301-694-7500  
(DU, ME, EM, C)

#### 11. Glen Burnie

Baltimore/Washington  
Medical Center  
301 Hospital Dr.  
410-787-4000  
(DU, ME)

#### 12. Hagerstown

Hagerstown Hotel  
& Convention Center  
1910 Dual Highway  
301-790-3010  
(DU, ME)

#### 13. Hunt Valley

MEDICAL MUTUAL  
225 International Circle  
410-785-0050  
(DU, ME, EM, PC, P, OP,  
C, SS, O/G)

#### 14. Lanham

Doctors Community  
Hospital  
8118 Good Luck Rd.  
301-552-8118  
(DU, ME, EM, PC)

#### 15. Laurel

Laurel Regional Hospital  
7300 Van Dusen Rd.  
301-725-4300  
(DU, ME, PC)

#### 16. Leonardtown

St. Mary's Hospital  
25500 Point Lookout Rd.  
301-475-8981  
(ME, PC)

#### 17. Prince Frederick

Calvert Memorial Hospital  
100 Hospital Rd.  
410-535-4000  
(DU, PC)

#### 18. Rockville

Chase Suite Hotel  
1380 Piccard Dr.  
301-590-9880  
(DU, ME, PC, OP, O/G)

#### 19. Salisbury

Peninsula Regional  
Medical Center  
100 East Carroll St.  
410-546-6400  
(DU, ME, EM, C, SS)

#### 20. Silver Spring

Holy Cross Hospital  
1500 Forest Glen Rd.  
301-754-7000  
(DU, ME, PC, P, C, SS)

#### 21. Takoma Park

Washington  
Adventist Hospital  
7600 Carroll Ave.  
301-891-7600  
(DU, PC)

#### 22. Waldorf

Clarion Inn  
45 St. Patrick's Dr.  
301-645-8200  
(DU, ME)

# Registration Information

## CME Credits/Premium Discount

### Accreditation Statement

MEDICAL MUTUAL Liability Insurance Society of Maryland is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education programs for Physicians.

### Designation Statement

MEDICAL MUTUAL designates this educational activity for a maximum of *2.0 AMA PRA Category 1 Credits™*. Physicians should only claim credit commensurate with the extent of their participation in the activity.

### Premium Discount

A 5% Risk Management premium discount will be given on all Year 2011 medical professional liability renewal policies to MEDICAL MUTUAL members who complete any one of these Physician educational programs offered. No premium discount will be given to Physicians attending "ICD-10 Coding – What's New?" office staff program.

### Important

You must participate in the entire program to fully benefit from the program and qualify for a 5% premium discount and CME Credits. We will count in attendance only those participants who are signed in within the first 30 minutes of the seminar. Late arrivals will not be considered present for satisfaction of the premium credit or CME and will be expected to attend a later seminar to qualify for the premium credit or CME.

## Register Online or by Mail

**TELEPHONE REGISTRATIONS ARE NOT ACCEPTED.**

### Online

You can register online at [www.weinsuredocs.com](http://www.weinsuredocs.com) and pay on our secure server with a MasterCard, Visa or Discover credit card. Our web site also provides driving directions to each program location.

### Mail

Select the program desired and complete the rest of the form. Please print clearly! Enclose the form and a check with full payment in the envelope and mail to:

Med-Lantic Management Services, Inc.  
P.O. Box 64100  
Baltimore, MD 21298-9134

### Make checks payable to:

Med-Lantic Management Services, Inc.

### Confirmation

A confirmation notice will be sent to you once we have received your registration.

## Program Schedule

### Seminar

Registration and a light dinner are from 5:30 to 6:00 p.m. Program begins promptly at 6:00 and ends at 8:00 p.m. After the start of the session, there is a 30 minute grace period. If you arrive after that time, you will not be admitted to the seminar.

### Dining

For your convenience, a light dinner is served before each program. If you have special dietary needs (Vegetarian, Kosher, etc.), please note this information on your registration form.

## Additional Information

### Late Registration

Registration is permitted on the day of the program at the program site on a space-available basis. However, some program locations have limited seating capacity and may close to registration weeks or months in advance. We urge you to register early in the seminar season to have the best possible opportunity to attend the program, date and location of your choice.

### Rescheduling

If you have already made a payment for a seminar and would like to reschedule, we will apply the payment already made for the seminar you choose to attend.

### Refunds/Cancellation

Due to program commitments for facilities, catering and workbook materials, program fees are non-refundable in the event you are unable to attend. If a program is cancelled your payment will be refunded.

### Disclosure Policy

It is the policy of MEDICAL MUTUAL to ensure balance, independence, objectivity and scientific rigor in all its sponsored educational activities. All faculty participating in activities sponsored by MEDICAL MUTUAL are expected to disclose to the program participants any real or apparent conflict(s) of interest related to the content of their presentation(s).

### Questions?



If you need additional information, or have questions about our programs, call our Risk Management Services Department at 410-785-0050 or toll free at 800-492-0193. For current seminar information, driving directions or to register online, you can also visit the Risk Management area of our web site at: [www.weinsuredocs.com](http://www.weinsuredocs.com).

# MEDICAL MUTUAL

*Liability Insurance Society of Maryland*

Home Office:

Box 8016, 225 International Circle

Hunt Valley, Maryland 21030

410-785-0050 • 800-492-0193

[www.weinsuredocs.com](http://www.weinsuredocs.com)

MEDICAL MUTUAL's 2010 risk management seminars give you the timely information you need to keep your patients and practice safe. Choose from 92 sessions of nine different topics offered at convenient locations across the State of Maryland.



*Receive a premium discount*



*Earn CME Credits*



*Minimize your potential liability exposure*

## 2010 Physician Registration Form

Name: \_\_\_\_\_

*Please print your name as it appears on your policy*

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone #: \_\_\_\_\_

Fax #: \_\_\_\_\_

Medical License #: \_\_\_\_\_

Specialty: \_\_\_\_\_

Notes: \_\_\_\_\_

Date and code number of session(s) you wish to attend:

Disclosing Unanticipated Medical Outcomes to Patients      Date \_\_\_\_\_ Code \_\_\_\_\_

Medication Errors      Date \_\_\_\_\_ Code \_\_\_\_\_

Specialty Specifics      Date \_\_\_\_\_ Code \_\_\_\_\_

Case in Point      Code \_\_\_\_\_

For First Program Selected:      \$50 per person \_\_\_\_\_

For Each Additional Program:      \$25 per person \_\_\_\_\_

TOTAL \_\_\_\_\_

Please print clearly and include your check  
for the correct amount payable to:  
Med.Lantic Management Services, Inc.  
P.O. Box 64100 • Baltimore, MD 21298-9134

These are popular programs and some sessions fill up early. Please register early in the seminar season. A confirmation letter will be sent once your registration has been received. Registration is permitted the day of the session on a space-available basis. All fees are per person—thank you.