

RISK MANAGEMENT PROTECTION
for the Unpredictable

OFFICE STAFF

2010 RISK MANAGEMENT PROGRAM
ICD-10 Coding – What's New?

February 2010

Dear Colleague:

The 2010 MEDICAL MUTUAL risk management program, *“Risk Management Protection for the Unpredictable,”* will be starting soon and I would like to take a moment to remind you about the benefits of having your staff participate in this timely and informative program.

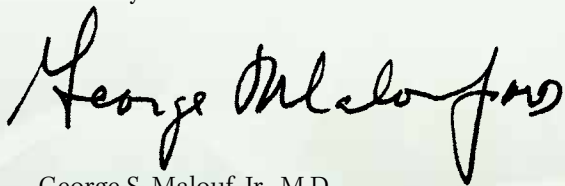
“ICD-10 Coding – What’s New?” is a new seminar topic that covers the upcoming transition from ICD-9. It’s important that your office staff are aware of these changes, as they are far more complex than the implementation of code sets in years past. This course will provide practical strategies to help your staff prepare for the coding change.

Complete course information can be found in this booklet, including topic description, objectives, dates and locations. A registration form and postage-paid envelope have been provided for your convenience. You also have the option of registering online at www.weinsuredocs.com, where you can find the most current seminar information and driving directions to each listed location.

Please note that telephone registrations are *not* accepted. Attendance at specific sessions is limited, so register as soon as possible to ensure a place at your preferred location and date. This is a **medical office staff** seminar. Physicians receive a premium discount and CME Credits ONLY for attending **Physician** seminars.

If you have any questions or need more information, please call our Risk Management Services Department at 410-785-0050 or 800-492-0193. We look forward to seeing you at our 2010 risk management program.

Sincerely,



George S. Malouf, Jr., M.D.
Chair of the Board

ICD-10 Coding – What's New?

Presented by Jama Allers, CMA-C, CMC

The implementation of ICD-10 is coming and Physician practices need to be prepared for the changes that will inevitably occur. This new course will provide an overview of the changes from ICD-9 to ICD-10 and strategies for making the transition.

OBJECTIVES:

Upon completion of this educational activity, participants will be better able to:

- Understand the implementation of ICD-10 and the reasons for change
- Identify the changes from the HIPAA 4010 standard transaction form to the new HIPAA 5010 form
- Understand what they need to do to prepare for the October 1, 2013 deadline
- Understand the nature of RAC audits and implement strategies for dealing with the RAC audit process

Jama Allers currently serves as Practice Consultant for the Medical and Chirurgical Faculty of Maryland—The Maryland State Medical Society (MedChi). Her responsibilities for the Medical Society include assisting Physician members with practice-related issues and acting as a resource for risk management questions, employment issues, HIPAA implementation, as well as fraud and abuse compliance. Ms. Allers has presented numerous seminars on a variety of practice-related topics.

DATE	CODE	FACILITY	LOCATION
March 25	2875	MEDICAL MUTUAL	Hunt Valley
April 7	2876	Holiday Inn & Conf. Cntr.	Frederick
April 19	2877	The Meeting House	Columbia
May 13*	2878	Chase Suite Hotel	Rockville
June 24	2879	Holiday Inn	Cumberland
August 12	2880	Clarion Inn	Waldorf
October 7	2881	Wicomico Youth & Civic Cntr.	Salisbury
October 12*	2882	MEDICAL MUTUAL	Hunt Valley

Unless otherwise specified, each program begins promptly at noon and ends at 2:00 p.m.

***These two programs (May 13 and October 12) begin promptly at 8 a.m. and end at 10 a.m. Registration will begin at 7:45 a.m.**



Registration Information

Register Online or by Mail

TELEPHONE REGISTRATIONS ARE NOT ACCEPTED.



You can register online at www.weinsuredocs.com and pay on our secure server with a MasterCard, Visa or Discover credit card. Our web site also provides driving directions to each program location.



Select the program desired and complete the rest of the form. Please print clearly! Enclose the form and a check with full payment in the envelope and mail to the address specified below.

Program Fee: The program costs \$40 PER PERSON. Checks payable to Med-Lantic Management Services, Inc.

Mail To: Med-Lantic Management Services, Inc.
P.O. Box 64100
Baltimore, MD 21298-9134

Confirmation: A confirmation notice will be sent to you once we have received your registration.

No premium discount will be given to Physicians attending "ICD-10 Coding – What's New?" office staff program.

Late Registration: Registration is permitted on the day of the program at the program site on a space-available basis. However, some program locations have limited seating capacity and may close to registration weeks or months in advance. We urge you to register early in the seminar season to have the best possible opportunity to attend the program at the date and location of your choice.

Rescheduling: If you have already made a payment for a seminar and would like to reschedule, we will apply the payment already made for the seminar you choose to attend.

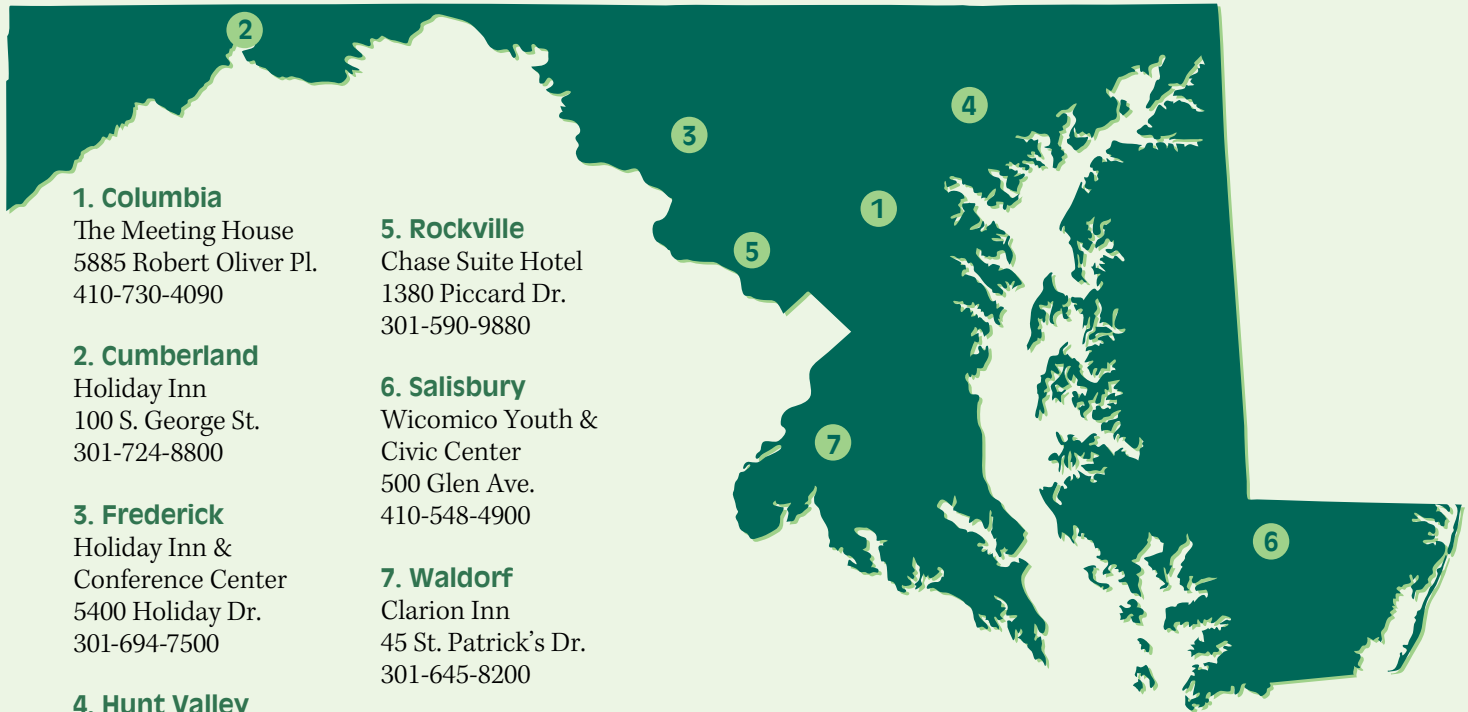
Refunds/Cancellation: Due to program commitments for facilities, catering and workbook materials, program fees are non-refundable in the event you are unable to attend. If a program is cancelled, your payment will be refunded.

Disclosure Policy: It is the policy of MEDICAL MUTUAL to ensure balance, independence, objectivity and scientific rigor in all its sponsored educational activities. All faculty participating in activities sponsored by MEDICAL MUTUAL are expected to disclose to the program participants any real or apparent conflict(s) of interest related to the content of their presentation(s).

Schedule: Unless otherwise noted, registration and a light lunch will begin at 11:45 a.m. Program begins promptly at noon and ends at 2:00 p.m.

Additional Information: If you need additional information, or have questions about our programs, call our Risk Management Services Department at 410-785-0050 or toll free at 800-492-0193. For current seminar information, driving directions or to register online, you can also visit the Risk Management area of our web site at: www.weinsuredocs.com.

Seminar Locations



1. Columbia

The Meeting House
5885 Robert Oliver Pl.
410-730-4090

2. Cumberland

Holiday Inn
100 S. George St.
301-724-8800

3. Frederick

Holiday Inn &
Conference Center
5400 Holiday Dr.
301-694-7500

4. Hunt Valley

MEDICAL MUTUAL
225 International Circle
410-785-0050

5. Rockville

Chase Suite Hotel
1380 Piccard Dr.
301-590-9880

6. Salisbury

Wicomico Youth &
Civic Center
500 Glen Ave.
410-548-4900

7. Waldorf

Clarion Inn
45 St. Patrick's Dr.
301-645-8200

MEDICAL MUTUAL
Liability Insurance Society of Maryland

2010 Office Staff Registration Form

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Office Phone #: _____ Fax #: _____

Number of Employees Attending: _____

Names of Employees Attending: _____

Notes: _____

Date and code number of session(s) you wish to attend:

ICD-10 Coding – What's New? Date _____ Code _____

Program Cost: \$40 per person _____

Number of Employees Attending: _____

TOTAL (Cost x # of Employees) _____

Please print clearly and include your check for the correct amount payable to:
Med-Lantic Management Services, Inc.

P.O. Box 64100 • Baltimore, MD 21298-9134

These are popular programs and some sessions fill up early. Please register early in the seminar season. A confirmation letter will be sent once your registration has been received. Registration is permitted the day of the session on a space-available basis. All fees are per person — thank you.

MEDICAL MUTUAL

Liability Insurance Society of Maryland

Home Office:

Box 8016, 225 International Circle

Hunt Valley, Maryland 21030

410-785-0050 • 800-492-0193

www.weinsuredocs.com

MEDICAL MUTUAL's 2010 risk management seminars give your office staff the timely information needed to keep your patients and practice safe. Choose from eight sessions offered at convenient locations across the State of Maryland.



Identify potential risk issues



Enhance office skills



Minimize your potential liability exposure